

Top 20 Pharmaceutical Company Launches HELIO's ChatGPT-Like Solution

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Morristown NJ, September 13, 2023 – HELIO, a tech-enabled professional services organization, has successfully launched HelioChat (their ChatGPT-like solution) to a Top 20 Pharmaceutical company through its newly formed HELIO AI suite of solutions. This marks another milestone in HELIO AI's product set designed for the Life Sciences industry. HELIO continues to bridge the gap between groundbreaking technology and global regulatory and compliance business needs.

HELIO began this journey by partnering with a specialty pharmaceutical company whose latest commercial launch would bring an immediate need for persisting compliance knowledge across the organization. Documentation alone would not be as effective as using a generative AI (GenAI) tool like HelioChat to ensure new and existing employees had access to the changing compliance policies and procedures taking place.

HelioChat was launched at the pharmaceutical company's all-company meeting to an overwhelmingly positive reception. The launch included a live demonstration of HelioChat which was accessing over 35 compliance documents and trainings to provide comprehensive responses to compliance questions. During the launch, over 300 users were given immediate access to HelioChat to begin asking questions, any unanswerable questions were escalated to the appropriate compliance team members via HelioChat.

"After the launch of HelioChat, people from all different departments and teams came up to me, excited at the prospect of having immediate access to compliance. They offered up help and assistance as we continue to roll out new features and capabilities. It was amazing to see the positive reaction the business had to a Compliance tool! Compliance was bringing the first use of generative AI to the company," noted John Poulin, HELIO Chief Technology Officer and Partner.

HelioChat is built on leading GenAI and machine learning technology which is now being adopted across the life sciences industry. HELIO has worked diligently with its partners across life sciences compliance and legal teams to build a compliance-grade AI which can be used by any team within the industry. Helio AI ensures it provides auditability, transparency, and accuracy through its design and collaborative implementation approach.

HELIO is a tech-enabled, professional services company dedicated to Life Sciences. We offer unrivaled Compliance and Commercial expertise through Consulting, Technology-Enabled Services, and AI Solutions. Our all-consuming passion has helped our life sciences clients achieve transformative success in this critical industry...and beyond. **We Live Life Sciences.**

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